


UNHCR's Results Areas




IMPACT AREAS


1 **ATTAINING FAVORABLE PROTECTION ENVIRONMENTS**

 Operation-specific impact statements describe intended changes in the enjoyment of rights as a result of increasingly favourable conditions for protection.


2 **REALIZING RIGHTS IN SAFE ENVIRONMENTS**

 Operation-specific impact statements express changes in realizing rights of persons of concern due to changes in access, quality and coverage of basic services, particularly in humanitarian and emergency settings.

3 **EMPOWERING COMMUNITIES AND ACHIEVING GENDER EQUALITY**


 Operation-specific impact statements capture intended shifts in the protection and solution of persons of concern as a result of advancements in community mechanisms, gender equality and livelihoods.

4 **SECURING SOLUTIONS**


 Operation-specific impact statements illustrate intended changes in the enjoyment of durable and alternative pathways to solutions by persons of concern.

OUTCOME AREAS

1 **ACCESS TO TERRITORY, REGISTRATION AND DOCUMENTATION**

 **Possible Coverage:** Access to territory, reception conditions, infrastructure and management of reception/transit centres including basic assistance, identification, registration and profiling, legal identity and documentation.


2 **STATUS DETERMINATION**

 **Possible Coverage:** Status determination interventions, information provision, assistance programmes to government processes, asylum system strengthening, handover of procedures.


3 **PROTECTION POLICY AND LAW**

 **Possible Coverage:** Administrative institutions support, promotion of international and regional instruments, strategic litigation, law and policy enhancement, public attitudes.


4 **GENDER-BASED VIOLENCE**

 **Possible Coverage:** GBV prevention, risk mitigation and response. PSEA.

5 **CHILD PROTECTION**

 **Possible Coverage:** Community based child protection structures, best interest determination, prevention and response services for adolescents and children, children associated with armed groups.


6 **SAFETY AND ACCESS TO JUSTICE**

 **Possible Coverage:** Specific needs/ service provision, legal assistance to individuals and families, freedom of movement, alternatives to detention, security/crime related interventions, trafficking and smuggling.


7 **COMMUNITY ENGAGEMENT AND WOMEN'S EMPOWERMENT**

 **Possible Coverage:** Community sensitization, peace education, peaceful coexistence projects, community-based complaint mechanisms, community self-management structures, gender equality interventions, women's empowerment.


8 **WELL-BEING AND BASIC NEEDS**

 **Possible Coverage:** Multipurpose cash, food security and food assistance, in-kind and core relief items including cooking fuels.


9 **SUSTAINABLE HOUSING AND SETTLEMENTS**

 **Possible Coverage:** Housing, emergency shelter, transitional and permanent housing, settlement and urban planning, energy, environmental and natural resource management.


10 **HEALTHY LIVES**

 **Possible Coverage:** Primary health care, secondary health care, preventative health programmes, reproductive health and HIV, mental health, nutrition, other health-related interventions including advocacy and support for inclusion of persons of concern in national services


11 **EDUCATION**

 **Possible Coverage:** Primary education, secondary education, additional/higher/tertiary education, vocational training, inclusion into national education system.


12 **CLEAN WATER, SANITATION AND HYGIENE**

 **Possible Coverage:** Water systems, sanitation including toilets, bathing areas, hygiene promotion.

13 **SELF RELIANCE, ECONOMIC INCLUSION AND LIVELIHOODS**

 **Possible Coverage:** Self employment (business), wage employment, agriculture, fishing, economic opportunities promotion, job creation, entrepreneurship programmes, resilience programmes.

14 **VOLUNTARY REPATRIATION AND SUSTAINABLE REINTEGRATION**

 **Possible Coverage:** Voluntary return preparations, organisation/ assistance of voluntary return, work in country/ area of origin to create conditions for return and sustained reintegration.

15 **RESETTLEMENT AND COMPLEMENTARY PATHWAYS**


 **Possible Coverage:** Resettlement preparation and management, emergency resettlement relocation, private or community sponsorship programmes, humanitarian visas, humanitarian corridors, family reunification, student visas, other complementary pathways.

16 **LOCAL INTEGRATION AND OTHER LOCAL SOLUTIONS**


 **Possible Coverage:** Naturalisation, durable legal status, permanent residency.

ENABLING AREAS

17 **SYSTEMS AND PROCESSES**

 **Possible Coverage:** Systems renewal, partner management, budgeting and financial management systems, results and resource information management systems, operational data management systems, planning and implementation management systems, digital transformation, data governance.


18 **OPERATIONAL SUPPORT AND SUPPLY CHAIN**

 **Possible Coverage:** IT support, travel, finance, vehicle fleet management, warehousing, supply chain processes and procedures, procurement, supply workforce development, transport, inventory management, greening the blue, emergency preparedness and response capacity, security management architecture.

19 **PEOPLE AND CULTURE**

 **Possible Coverage:** Human resources management, learning and development, organizational legal and technical counsel, policy oversight and coordination, risk management and ethics.

20 **EXTERNAL ENGAGEMENT AND RESOURCE MOBILIZATION**

 **Possible Coverage:** Communication and advocacy, public and private sector fundraising and strategic partnership management, including through operational partnerships and inter-agency coordination.

21 **LEADERSHIP AND GOVERNANCE**

 **Possible Coverage:** Executive direction, governance liaison and coordination, evaluation, audit, IGO.

UNHCR's Core Indicators



IMPACT AREAS

1 ATTAINING FAVORABLE PROTECTION ENVIRONMENTS



- 1.1** Proportion of individuals seeking international protection who are able to access asylum procedures.
- 1.2** Proportion of PoC who are able to move freely within the country of habitual residence (GCR).
- 1.3** Number of persons who are reported refouled.

2 REALIZING RIGHTS IN SAFE ENVIRONMENTS



- 2.1** Proportion of PoC living below the national poverty line (SDG & GCR).
- 2.2** Proportion of PoCs residing in physically safe and secure settlements with access to basic facilities.
- 2.3** Proportion of PoC with access to health services (SDG).

3 EMPOWERING COMMUNITIES AND ACHIEVING GENDER EQUALITY



- 3.1** Proportion of PoC who have the right to work (GCR).
- 3.2** Proportion of PoC enrolled in primary and secondary education (SDG & GCR).
- 3.3** Proportion of PoC feeling safe walking alone in their neighborhood (SDG).

4 SECURING SOLUTIONS



- 4.1** Number of refugees who voluntarily return in safety and dignity to their country of origin (GCR).
- 4.2** Number of refugees/PoC who departed on resettlement opportunities / through complementary pathways (GCR).
- 4.3** Number of PoC for whom nationality (stateless persons)/ residency status. (refugees) is granted or confirmed.

OUTCOME AREAS

1 ACCESS TO TERRITORY, REGISTRATION AND DOCUMENTATION



- 1.1** Proportion of refugees and asylum seekers registered on an individual basis.
- 1.2** Proportion of children under 5 years of age whose births have been registered with a civil authority (SDG).
- 1.3** Proportion of PoC with legally recognized identity documents or credentials (GCR).

2 STATUS DETERMINATION



- 2.1** Average processing time (in days) from registration to first instance asylum decision.
- 2.2** Proportion of individuals undergoing asylum procedures who have access to legal advice or representation.
- 2.3** Proportion of individuals undergoing asylum procedures who have access to an effective appeal mechanism after first instance rejection of their claim.

3 PROTECTION POLICY AND LAW



- 3.1** Extent national legal framework is in line with the 1951 Convention and/or its 1967 Protocol.
- 3.2** Extent national legal framework is in line with the 1961 Convention on the Reduction of Statelessness.

4 GENDER-BASED VIOLENCE



- 4.1** Proportion of PoC who know where to access available SGBV services.
- 4.2** Proportion of PoC who do not accept violence against women.
- 4.3** Proportion of survivors who are satisfied with SGBV case management services.

5 CHILD PROTECTION



- 5.1** Proportion of children at heightened risk who are supported by a Best Interests Procedure.
- 5.2** Proportion of children who participate in community-based child protection programmes.
- 5.3** Proportion of unaccompanied and separated children who are in an appropriate alternative care arrangement.

6 SAFETY AND ACCESS TO JUSTICE



- 6.1** Number of PoC arrested or detained related to immigration control or legal status.

7 COMMUNITY ENGAGEMENT AND WOMEN'S EMPOWERMENT



- 7.1** Proportion of PoC who participate meaningfully across all phases of the OMC.
- 7.2** Proportion of PoC who have access to effective feedback and response mechanisms.
- 7.3** Proportion of active female participants on leadership/ management structures.

8 WELL-BEING AND BASIC NEEDS



- 8.1** Proportion of PoC in need that receive cash transfers or in-kind assistance.
- 8.2** Proportion of PoC with primary reliance on clean (cooking) fuels and technology (SDG).

9 SUSTAINABLE HOUSING AND SETTLEMENTS



- 9.1** Proportion of PoC living in habitable and affordable housing.
- 9.2** Proportion of PoC that have energy to ensure lighting.

10 HEALTHY LIVES



- 10.1** Proportion of children aged 9 months to five years who have received measles vaccination.
- 10.2** Proportion of births attended by skilled health personnel (SDG).

11 EDUCATION



- 11.1** Proportion of PoC enrolled in tertiary and higher education.
- 11.2** Proportion of PoC enrolled in the national education system.

12 CLEAN WATER, SANITATION AND HYGIENE



- 12.1** Proportion of PoC using at least basic drinking water services (SDG).
- 12.2** Proportion of PoC with access to a safe household toilet (SDG).

13 SELF RELIANCE, ECONOMIC INCLUSION AND LIVELIHOODS



- 13.1** Proportion of PoC with an account at a bank or other financial institution or with a mobile-money service provider (SDG).
- 13.2** Proportion of PoC who self-report positive changes in their income compared to previous year.
- 13.3** Proportion of PoC (working age) who are unemployed (SDG).

14 VOLUNTARY REPATRIATION AND SUSTAINABLE REINTEGRATION



- 14.1** Proportion of returnees with legally recognized identity documents or credentials (GCR).
- 14.2** Proportion of PoC who want to receive the Country of Origin information actually receives it.

15 RESETTLEMENT AND COMPLEMENTARY PATHWAYS



- 15.1** Number of refugees submitted by UNHCR for resettlement.
- 15.2** Average processing time from resettlement submission to departure under normal priority.
- 15.3** Number of PoC admitted through complementary pathways from the host country.

16 LOCAL INTEGRATION AND OTHER LOCAL SOLUTIONS



- 16.1** Proportion of PoC with secure tenure rights and/or property rights to housing and/or land (SDG).
- 16.2** Proportion of PoC covered by social protection floors/systems (SDG).